



## Neighborhood Cleanup Program Application Process

Thank you for your interest in hosting a neighborhood cleanup event in your area. The goal of this program is to assist Mesa residents in maintaining the cleanliness and beauty of their neighborhoods by providing them with a means to dispose of large objects and oversized residential trash and debris.

### Neighborhood Cleanup Program Request Process:

1. Fill out the Neighborhood Cleanup Program application packet and return to the City of Mesa Environmental Management & Sustainability Department.

By Email:      NeighborhoodCleanupProgram@MesaAZ.gov

By Mail:        Neighborhood Cleanup Program  
City of Mesa Environmental Management & Sustainability Department  
P.O. Box 1466  
Mesa, AZ 85211-1466

By Fax:         480-644-3057  
Attn: Neighborhood Cleanup Program

### Application Checklist:

- ◆ Read the Frequently Asked Questions page for information regarding the most commonly asked questions
- ◆ Complete the Neighborhood Cleanup Program Roll-off Agreement application  
(\*Program Update: *Signatures from your neighbors are no longer required as part of the application process*)

Event dates will be scheduled on a first come, first serve basis and are subject to availability for your zone area.

2. Once your form is received, a City of Mesa Neighborhood Cleanup Program Coordinator will contact you to schedule your event date as well as review the logistics of the program, discuss coordinator responsibilities and answer any questions you may have at that time.

3. Approximately 4 weeks prior to your event, City of Mesa staff will distribute informational Neighborhood Cleanup Program packets to all households included in your event area. The packets will inform them of the upcoming event, the location of the containers, the items that are accepted and not accepted, and other important event rules and information.

**Questions? Please refer to the most FAQ's page or call the City of Mesa Neighborhood Cleanup Program Hotline at (480) 644-4791.**



# Neighborhood Cleanup Program Frequently Asked Questions



## What time are the containers delivered and removed?

*Between the hours of 6:00 a.m. and 5:00 p.m. Please do not park in areas designated as a container location. Once the containers have been set, they cannot be moved and will remain in your neighborhood for the duration of your event. Due to program restrictions, containers will not be emptied and returned.*

## Who can use the containers?

*Any non-commercial resident that lives on the street where the clean up is being held. Contractors, commercial businesses and landscapers are prohibited from using containers.*

*To allow space for everyone, these containers are not to be used for full tree removal or home renovation projects.*

## Why must the containers remain level?

*To allow for the safe tarping and transporting of the containers, all items must be inside and level with the top of the container. This includes any branches or items that may be protruding from the top of the container. **Do not place items on the sidewalk, street or surrounding area.***

## Am I permitted to enter or climb on the container?

*No. Your safety is important to us. Please do not enter or climb on the container(s) at any time. Containers may contain broken glass, items with sharp edges, branches with thorns, and other hazards. Use caution around containers at all times.*

*For resident and vehicle safety, container doors will be locked and should not be opened. Removing or tampering with container locks and doors is prohibited and considered a crime.*

## Why do the containers only sit on one side of the street?

*To maintain the safe flow of traffic as well as the safety of residents who are walking, bicycling or otherwise utilizing the street. Please use care when crossing the street to load the container.*

## Can you put a container in my driveway or backyard?

*No. In order for all participating residents to have access to the containers, they must be placed on the street.*

## What if I have an urgent Neighborhood Cleanup Program matter?

*Monday-Thursday: Please call (480) 644-4791  
Friday-Saturday: Please call (480) 644-2262 and select option \*.*

## What other services are available to dispose of large bulky items?

*The City of Mesa offers a curbside bulk item collection program for items that do not fit into your regular trash barrel. This service must be scheduled in advance and rates start at \$23.04 per load (approx. load size is 4'x4'x8') which is automatically added to your monthly utility bill.*

*Major appliances may be recycled through the City of Mesa's curbside appliance collection program. Rates start at \$19.00 per appliance. Appliances, along with electronics, are also accepted as part of our Household Hazardous Materials Program (visit [mesarecycles.org](http://mesarecycles.org) for more information).*

*To schedule a bulk item or appliance pickup, please visit [mesaaz.gov/waste](http://mesaaz.gov/waste) or call the City of Mesa Environmental Management & Sustainability Department at (480) 644-6789.*

# Neighborhood Cleanup Program ROLL-OFF AGREEMENT



*For Residential Community Events Coordinated by Residents*

*(Unless noted, all fields are required)*

## NEIGHBORHOOD COORDINATOR INFORMATION:

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

House Number: \_\_\_\_\_ Direction: \_\_\_\_\_ Street: \_\_\_\_\_ Zip: \_\_\_\_\_

Primary Phone: \_\_\_\_\_ Alternate Phone (optional): \_\_\_\_\_

Email: \_\_\_\_\_

Community Name (optional): \_\_\_\_\_

Has your area participated in a Neighborhood Cleanup event before? ☐ Yes ☐ No ☐ Not sure

How did you hear about the program? (optional; check all that apply) ☐ Past participant ☐ City of Mesa Email  
☐ NextDoor ☐ Facebook ☐ City website ☐ Other: \_\_\_\_\_

As the Neighborhood Cleanup Volunteer Coordinator, I understand and agree to the following program conditions:  
(please initial each item)

### \_\_\_\_\_ Container Placement & Removal Guidelines:

- Containers will be evenly distributed throughout the designated event area to provide everyone access.
- To minimize disruption to residents, retention basins and other street locations not immediately in front of homes will be considered as prime and preferred container locations.
- As a precaution, the City of Mesa will place all containers on the same side of the street, an appropriate distance from intersections, and away from any obstacles that may prevent a safe delivery and removal.
- The Environmental Management & Sustainability Department will determine and approve final container location to ensure compliance with City code and to maintain resident and employee safety. Location change requests must be made in advance and approved by the City's Program Coordinator; driver is unable to accommodate last minute, on-site change requests.
- Upon delivery, if the container cannot be set in its original location due to obstruction (ex.- parked car), City staff reserves the right to set the container in an alternate location. We apologize in advance but due to tight delivery schedules, once the container has been set, we are unable to relocate it.
- Due to limited resources, once the containers have been set, the City of Mesa cannot empty and return containers, even if full. Containers will remain on-site until scheduled removal date and we are unable to accommodate early removal requests.

### \_\_\_\_\_ Accepted Items:

- **White trash container:** Bagged/boxed trash, furniture, wood, palm fronds, cacti, oleanders, old toys, mattresses/box springs, tree branches, BBQ grills, swing sets, bicycles, general large household debris
- **Green waste container:** Unbagged green yard waste ONLY (grass, leaves, plant trimmings, branches 12" or less in diameter and no more than 3' in length). *Due to the composting process, palm fronds, cacti and oleanders are not accepted in the green waste container.*

### \_\_\_\_\_ NON-ACCEPTED Items: (white & green container)

- Tires, paint, paint-related materials, automotive fluids (oil, gasoline, antifreeze, transmission fluid, etc.), pressurized tanks (propane/oxygen), aerosol cans, batteries, dirt, rocks, concrete, block, construction/remodeling materials, batteries, flammable/combustible materials, hazardous waste (chemicals, fluorescent bulbs, medical waste), food waste and any appliances that were designed to contain Freon (refrigerators, freezers, air conditioners, water coolers, etc.)

OFFICE USE ONLY:

ROLL OFF # \_\_\_\_\_

SET \_\_\_\_\_

REMOVED \_\_\_\_\_

# Neighborhood Cleanup Program ROLL-OFF AGREEMENT



*For Residential Community Events Coordinated by Residents*

*(Unless noted, all fields are required)*

- \_\_\_\_\_ This program is for residential use only and commercial use is prohibited.
- \_\_\_\_\_ These containers are for community use. To allow space for everyone, these containers are not to be used for full tree removal or home renovation projects.
- \_\_\_\_\_ All items must be placed inside the container and not on the sidewalk, street or surrounding area.
- \_\_\_\_\_ For resident and vehicle safety, container doors will be locked and should not be opened. Removing or tampering with container locks or doors is prohibited and is considered a crime.
- \_\_\_\_\_ **Neighborhood Event Notification:**
- City of Mesa staff will distribute event information packets door-to-door to eligible households approximately 4 weeks in advance of event date. Packets will include container locations, list of accepted/non-accepted items and other pertinent information.
  - Since containers are only for use by eligible residents, event information should not be posted on social media sites (Facebook, NextDoor, etc.) or on community mailboxes.
- \_\_\_\_\_ If a roll-off container needs to be located in front of a resident's property, I agree to notify and get verbal approval from those residents.
- \_\_\_\_\_ I agree to notify the City's Program Coordinator if any unsafe conditions are identified related to roll-off containers or surrounding area.
- \_\_\_\_\_ I have read and understand the Frequently Asked Questions document.

Intentional misuse of the Neighborhood Cleanup Program may result in the assessment of disposal fees and/or disqualification from requesting future cleanup events.

Thank you for volunteering your service to serve as the Neighborhood Cleanup Volunteer Coordinator.

By signing below, I accept and agree to the terms and conditions of the  
City of Mesa Neighborhood Cleanup Program.

\_\_\_\_\_  
Neighborhood Coordinator Signature

\_\_\_\_\_  
Date